

Friday 17 June 2016 – Afternoon

LEVEL 1/2 CAMBRIDGE NATIONALS IN HEALTH AND SOCIAL CARE

R021/01 Essential Values of Care for Use With Individuals In Care Settings

Candidates answer on the Question Paper.

OCR supplied materials:

None

Other materials required:

None

Duration: 1 hour



Candidate forename		Candidate surname	
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Centre number						Candidate number				
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INSTRUCTIONS TO CANDIDATES

- Write your name, centre number and candidate number in the boxes above. Please write clearly and in capital letters.
- Use black ink. HB pencil may be used for graphs and diagrams only.
- Answer **all** the questions.
- Read each question carefully. Make sure you know what you have to do before starting your answer.
- Write your answer to each question in the space provided. If additional space is required, you should use the lined page(s) at the end of this booklet. The question number(s) must be clearly shown.
- Do **not** write in the bar codes.

INFORMATION FOR CANDIDATES

- The number of marks is given in brackets [] at the end of each question or part question.
- The total number of marks for this paper is **60**.
- This document consists of **16** pages. Any blank pages are indicated.

SECTION A

Answer **all** the questions.

1 Checkleigh Primary School has been described as a ‘happy and stimulating’ place where children are valued and achieve their potential. Discrimination is always challenged. Staff apply the values of care to ensure a safe and caring environment.

(a) Identify **three** early years values of care that would be applied by the staff at Checkleigh Primary School. Give an example of how staff could apply each value of care in their day-to-day work with the children.

Value of care

How it could be applied

.....

.....

Value of care

How it could be applied

.....

.....

Value of care

How it could be applied

.....

.....

[6]

- 2 Staff at Happy Days Retirement Home care for residents who have many different needs, such as mobility difficulties.

Two safety procedures that staff could use at Happy Days Retirement Home are given below.

- (a) State how each safety procedure protects the residents.

Emergency procedures

How this protects residents:

.....

.....

.....

Equipment considerations

How this protects residents:

.....

.....

.....

[2]

- 3 Sarah is a mental health practitioner. She works for a well known mental health charity. The Mental Health Act (2007) is a piece of legislation that impacts on her practice and conduct.

Identify **two** key aspects of the Mental Health Act (2007). For each key aspect describe how it impacts on care practitioners who work with people who have mental health needs.

Aspect

.....

How this impacts on care practitioners:

.....

.....

.....

Aspect

.....

How this impacts on care practitioners:

.....

.....

.....

[4]

SECTION B

Answer **all** the questions.

- 4 (a) Individuals have rights that are protected by legislation.

Decide which of the following statements is **true** or **false**.

Tick (✓) the box to show your answer.

Statements	True (✓)	False (✓)
Individuals have the right to be protected from abuse.		
Not applying the values of care is against the law.		
Information about individuals must be secured to prevent unauthorised access.		
Equal and fair treatment means to treat everyone the same.		

[4]

(c) Some of the terms used in health, social care and early years settings are:

paramount confidentiality advocacy choice consultation

Complete the table to match **four** of the terms with the examples given.
Use each term once only.

Example	Term
keeping private information safe; not passing on information inappropriately	
opinions and views being sought	
speaking on behalf of service users who are unable to do so for themselves	
something of the highest importance	

[4]

5 (a) Maintaining security is very important in all health, social care and early years settings.

Identify **three** different security measures. Describe how each security measure could protect individuals.

Security measure

How this could protect individuals:

.....
.....
.....
.....

Security measure

How this could protect individuals:

.....
.....
.....
.....

Security measure

How this could protect individuals:

.....
.....
.....
.....

[6]

ADDITIONAL ANSWER SPACE

If additional space is required, you should use the following lined page(s). The question number(s) must be clearly shown in the margin(s).

A large area of lined paper for writing, consisting of 25 horizontal dotted lines. A solid vertical line runs down the left side of the page, creating a margin. The rest of the page is open for writing.

A large area of the page is reserved for writing, featuring a vertical solid line on the left side and horizontal dotted lines extending across the page.



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